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## TERMS AND CONDITIONS

1. The Best Dressed Ltd. uses the finest quality fabrics available today. We do not encourage clients to provide their own fabrics, as we cannot control the quality. Should a client insist upon providing fabrics, we assume no liability for the performance or wear of the said fabric, and usually do not give any discount to the client. We purchase our fabrics and supplies wholesale from all over the world, which enables us to make costumes at a very reasonable cost to you. Were we to pay retail for fabrics and supplies, the cost of a costume would rise significantly. Therefore it is better to let us do our job and find your fabric for you. There are always exceptional cases, and we will address each on an individual basis.

2. You may use our artwork or provide your own, however The Best Dressed Ltd. assumes no liability for costs incurred by any client wishing to provide outside artwork. Further, it is the client's responsibility to make sure that any artwork they provide is free from copyright issues.

3. The Best Dressed Ltd., affirms that your dress will fit your dancer, provided that we are notified of any significant changes to height, weight or size after the initial fitting. We try to fit a dancer as close to the start date of the dress as we can, but sometimes dancers are eager to get started, and are measured several months before their booked completion date. We assume no liability for an ill-fitting costume if the dancer has grown or lost weight and we were not notified. Further, any input as to length or fit of a dress required by a dance instructor must be conveyed to us when we fit the dancer. We will not be held liable for any alterations necessary if an instructor decides a dress needs to be longer or shorter, or anything else based upon their tastes or current trends. We measure our costumes according to the Au Commission regulations that a solo dress be 2" , but no more than 4" above the knee. We also allow a certain amount of wearing ease according to industry standards.

4. We allow a certain amount of "growing room" to each costume we make. This includes 1" in length to be let down on the bodice, as well as 2" to be let out of the bodice circumference. Solo dress sleeves do not allow for growing room due to the sculpted edges. In our vast experience, this is the most we can include without distorting the design of the dress. Please do not expect your dress to magically last for years and years. Aside from the growing room we allow, we cannot make the dress grow with your child, nor can you stop your child from growing. There is no way to tell how long a dress will last, as there is no certain way to know how much or little your child will grow.

5. The fabrics and ornaments used in the construction of these costumes are not intended for extreme conditions. The construction is of the highest quality, as we are professional, trained dressmakers, however, we will not be held responsible for damage to any costume caused by the wearer. We have witnessed dresses being folded into "lemon-slice" bags, (which we do not recommend, as you are just asking for your embroidery to get picked); draped over arms and chairs or lying on the floor, partially unzipped and sleeves dragging the ground, etc. Your dress is a large investment and we would assume that you would take extreme care with it.

6. In the case of any dress made with sequined fabric: anytime you cut into sequins, whether they are glued on or sewn on, there is the possibility of losing additional sequins. We replace any that we notice during construction, and provide each client with extras that they may use to replace any future losses. There is no way to get around this, and you must understand that if you choose to use sequined fabric, there will be some maintenance involved.

7. For dresses being shipped to clients: if, upon receiving your costume, you notice any problems, we need to be notified within 24 hours of receipt. We will then determine the problem, if any, and the best way to resolve it. We stand behind our work, and if there is some error on our part, we will correct it. However, we reserve the right to make the decision as to whether any change is necessary as a result of our error, or elective on the part of the client due to a dancer having grown, gained or lost weight, input from a teacher, etc.

8. For dresses picked up in person: We have you try on your dress and go over any concerns immediately. Once the dress is accepted and paid in full, we assume no further liability. Any alterations to the dress once accepted are the responsibility of the buyer. **CUSTOM WORK IS NON-REFUNDABLE AND ALL SALES ARE FINAL.**

9. We include a headpiece and bloomers as a courtesy with our costumes, and these are made to standard sizes. Any requests for specially sized headpieces, (including tiaras) additional bloomers, etc. will be at an additional cost.

10. Delivery: The completion date you are given is when we expect to have your dress completed. While we are usually "on time", we do not make any guarantee, as unexpected and unavoidable things do occur which can ultimately put us behind. The recent passing of my father is a perfect example. Other instances would be machines breaking, illness, power failure due to storms, necessary supplies being out of stock, etc. We understand that you may have signed up for a particular event in anticipation of having the dress, however, we assume no liability for missed deadlines due to things that are beyond our control.

11. Payment: Your non-refundable booking deposit is deducted from the cost of your dress. At the time of your consultation we require an additional deposit of approximately 30%. Arrangements for final payment will be made at this time as well, according to how delivery is being made. If the dress is being shipped, payment is required two weeks in advance of completion. If being picked up in person, final payment is CASH or CREDIT CARD - NO PERONAL CHECKS WILL BE ACCEPTED.

12. We provide the option of using your credit card as a convenience to you, our client. You agree that if you choose to take advantage of this option, under no circumstances will you dispute any charges, or take any other action that would be detrimental to our merchant relationship.

13. We reserve the right, at our discretion, to decline any client with whom we do not feel we can have a good working relationship. In this case only, we would refund any money paid to us.

We reserve the right to amend our policies at any time.

I understand and agree to all the terms and conditions as outlined above.

\_\_\_\_\_ Signed \_\_\_\_\_ Date